#### **WELCOME:**

# OHC PAYMENT PROCESS AND ATTENDANCE CONFIRMATION TRAINING

#### **AGENDA**

#### PAYMENT PROCESS, CONFIRMING ATTENDANCE, AND CLOSING OUT THE SUMMER

- How to run, indicate, and process payment in the OHC registration system
- How to generate a list of campers who are receiving OHC from your self-funded program
- How to confirm campers' attendance
- How to process end-of-summer reconciliation



Today we are going to review the OHC administrative steps for payment processes, confirming attendance, and closing out the summer in the OHC system.

#### **TIMELINE**

**April-May:** Process initial round of payments, ensuring all campers in your self-funded program are in status "Payment in Process."

**June/July:** Process second round of payments for your self-funded program. This will be a smaller batch of campers who applied since the first round (only if needed).

August: Process third round of payments for your self-funded program (only if needed).

August 14: 2025 OHC application closes to families.

August 14-September 19: Attendance confirmation process.

**September 19:** 2025 OHC system closes – no further changes can be made.

**September-October:** Tuition reconciliation based on attendance confirmation.



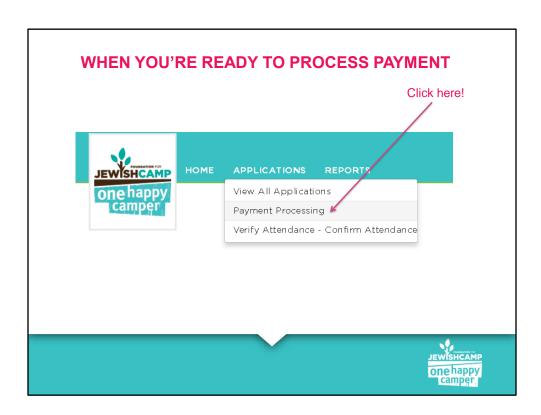
# PROCESSING PAYMENT

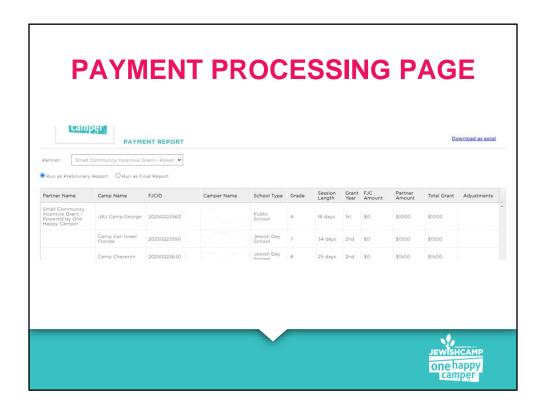


## BEFORE PROCESSING PAYMENT:

- Campers must be in the status of "Enrollment Confirmed; Payment Pending".
- When an application is in "Payment in Process," you cannot make changes to it until the end of the summer attendance confirmation process.







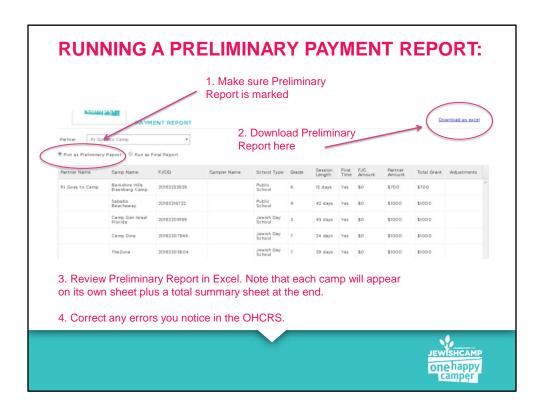
This is what the payment processing page looks like. You'll notice there are options to download a preliminary report and a final report. Running the final report moves those applications into status "Payment in Process," which we will discuss in more detail later in this training.

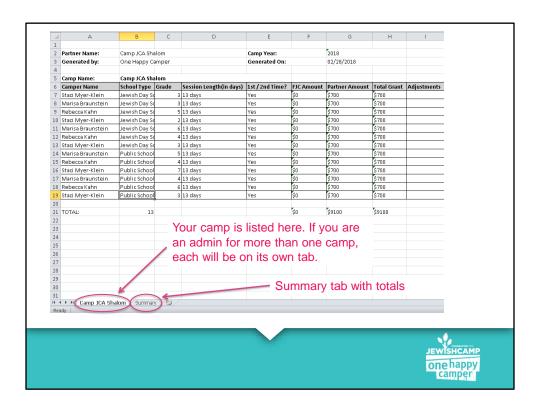
### PRELIMINARY PAYMENT REPORT

Running a preliminary report is an important step to check if there are any mistakes such as duplicates or an error in session dates or grant amounts.

Correct any erroneous applications BEFORE running the final payment report. Email <a href="mailto:ohcadmin@jewishcamp.org">ohcadmin@jewishcamp.org</a> if you need any support.







The downloaded Excel file will look something like this. The last sheet in the file will have a summary page.

#### FINAL PAYMENT REPORT

Running the final payment report will move all of your campers from "Enrollment Confirmed; Payment Pending" into the status of "Payment in Process."

This indicates that the grant amount has been deducted from their tuition. Please complete this in your own database (i.e. CampMinder, CampSite) if you have not done so already.

Once an application is in the status of "Payment in Process," it cannot be edited until the end of summer Attendance Confirmation process.

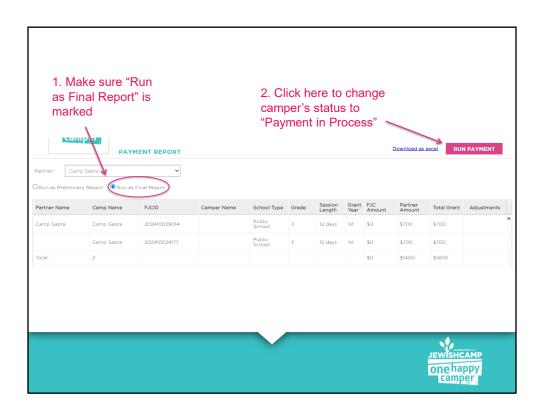


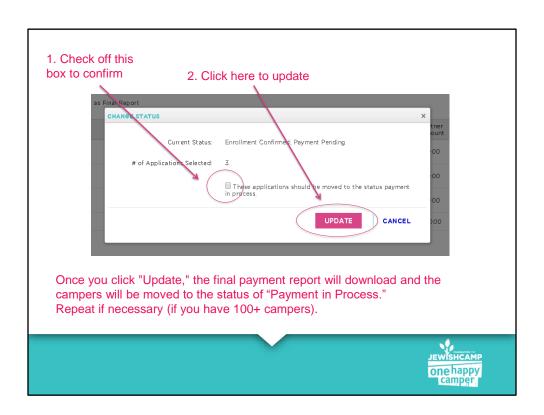
Note: "final" is a bit of a misnomer. "Final" refers to the final report for that batch of campers (as in once you run it, they move to the status Payment in Process and can't be moved backwards in the process). It is not your final report for the summer — by the end of the summer you will have multiple final reports, one for each payment round.

#### **FOR LARGER CAMPS:**

- If you have more then 25 campers, scroll to the bottom and increase the number of campers per page.
- If you have over 100 campers, you will have to do this run payment process more than once.







# I'VE DOWNLOADED THE FINAL PAYMENT REPORT, NOW WHAT?

- Save a copy for your camp's records.
- Ensure that the correct grant amount is deducted from each camper's tuition in your database.
- Repeat this process again mid-summer and at the end of the summer if there are any new applicants.



# CONFIRMING ATTENDANCE

#### CONFIRMING CAMP ATTENDANCE

Confirming campers' attendance at the end of the summer is a key step to closing out the season.

You will be prompted to confirm attendance for all of your campers receiving OHC – both from funding partners and from your self-funded program.

This establishes accountability between you and our funding partners (federations and PJ Library), ensuring that OHC funds are applied as intended and returned if a camper no longer meets eligibility requirements.



This process begins after the system closes to new applications on August 14.

### ATTENDANCE CONFIRMATION PROCESS

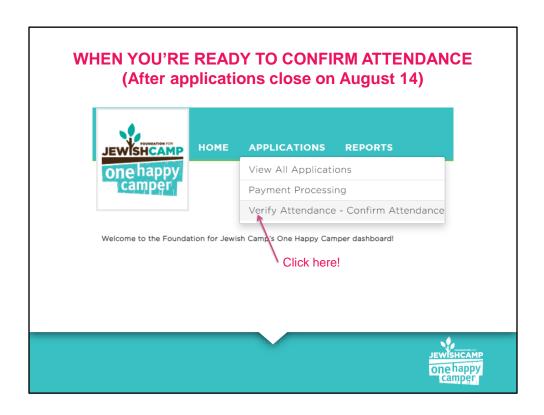
This process looks similar to the enrollment confirmation process.

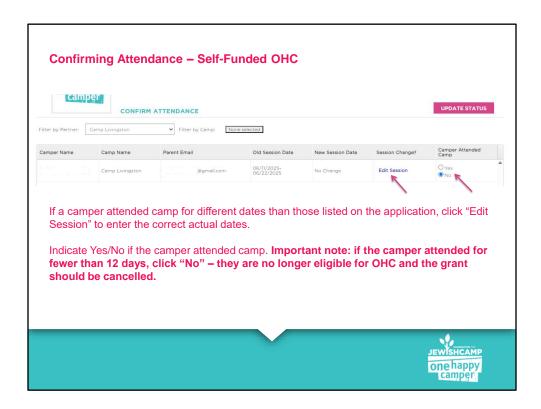
For your campers receiving OHC from a funder, you will receive emails prompting you to confirm attendance. Click through the link in those emails to confirm.

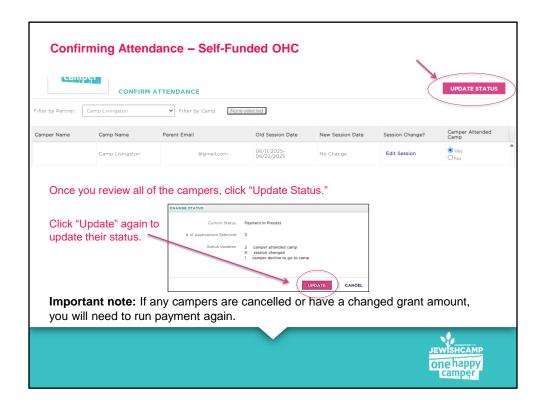
For your campers receiving OHC from your self-funded program, you will need to initiate this yourself in the OHC system.

After this process is complete, you may need to reconcile payments with campers' tuitions and the OHC funders.









# CAMPER ATTENDED CAMP (CAC) STATUSES

- Camper Attended Camp\*: standard status for when a camper attended for the dates listed in the application.
- Camper Attended Camp; Session Change in Process: a camper attended for different dates than those listed in their application and their grant amount may be affected. This status is before you've run payment again for that camper.
- Camper Attended Camp; Session Change Applied\*: Same as above, but this status happens after you've run payment again for that camper.
- Cancelled Application; Payment Cancellation in Process: a camper cancelled their camp enrollment or attended for fewer than 12 days so are no longer eligible. This status is before you've run payment again for that camper.
- Cancelled Application; Credit Applied\*: Same as above, but this status happens after you've run payment again for that camper.



The statuses with asterisks are the final statuses for the applications. All applications should be in one of these statuses before the system closes on September 19.

#### **RECONCILIATION**

Once all of your campers' attendance has been confirmed for your self-funded program, you need to adjust their tuition and reconcile if anyone cancelled or has an increased or decreased grant amount.

To do this, you will need to follow the steps on slides 6-15 again to process payment in the OHC system.

OHC funders will be reaching out to you to reconcile as well for any campers with cancelled or changed grants.



#### **REMINDERS & HELPFUL TIPS**

- Since applications cannot be edited between the payment process and the
  attendance confirmation process, we recommend keeping a document for
  yourself listing any attendance changes throughout the summer to ensure
  those applications are corrected during the CAC process.
- Reminder that if a camper attended camp for fewer than 12 days, a cancellation is required. Cancelling their grant is important so that funds can be returned and so the camper becomes eligible again for a future summer.
- If your program has a waitlist, please continue to move campers off the waitlist throughout the summer if funds become available due to cancellations/reduced grants.
- Contact us at <a href="mailto:ohcadmin@jewishcamp.org">ohcadmin@jewishcamp.org</a> for any support.

